STEM Testing Notes

P2: Maimouna

Using Ch33 – STEM

**Task 1: Finding the STEM Application**

On homepage, looks at top of page and considers “education” block. Scrolls down the page and sees there’s more below the images of individuals and says “Oh, there’s more, actually.”

Missed the “apply” button looking for the words “STEM Scholarship”

Knew about STEM Scholarship, originally learned about it via FB originally. May have google.

**Task 2: Check Eligibility**

**Task 3: Apply for STEM**

**Says she’d enter “BS in Biochemistry and Molecular Biology” in the STEM program name field. P2**

**Knows Student ID by heart. Student ID isn’t SSN. P2**

**Uses school email for everything. P2**

**Doesn’t think adding bank info for Direct Deposit will impact other VA payments. P2**

**At Review application page, says she usually doesn’t go back & check. P2**

**Says “would be nice if student could get an email that application has been received.” P2**

**Says this form is “a lot better!” than 22-1995 version. P2**

**Says she’d go to eBenefits to check eligibility. P2**

Has concerns about and challenges with STEM payment dates. Suggests way to make it easier for VA to release funds. P2

Has to email VA to get them to release funds.